



THE ACCORD HOTELS MEASURE TO FIGHT CORONAVIRUS

We are reaching out to you with all our best hopes that you would be doing great along with your near & dear ones and our prayers go out for your well-being. We understand the situation the entire world is in and trust us, we all are together in this and we hope & pray that the world will be soon COVID free. As the world experiences this global pandemic, our thoughts go in gratitude to the front line warriors of the world, who are doing an amazing job.

This time too shall pass and when it does, we would pamper you in the best way we can with a relaxing spa therapy or an outdoor yoga session. We have also stepped up precautionary measures at our hotels as the safety of our guests and employees is paramount to us. We take the utmost care to ensure every stay with us is safe, clean and comfortable.

We sanitize our hotels to ensure safety and comfort for our guests. Our measures include:

- Rigorous cleaning and sanitization of guest rooms.
- Frequent sanitization of high-contact points, such as elevator buttons, door handles, reception counters, bathrooms and conference rooms.
- Hand sanitizers placed at guest contact areas, such as hotel lobbies and conference space.
- Following up with social distancing norms in high contact points.
- Provision of medical masks and gloves for our guests and employees upon request, subject to availability.
- Regular training of our employees ensuring proper hand hygiene and awareness of COVID-19. This is vital to help combat the spread of viruses and the health of our employees and guests.

We care for our guests and employees by introducing additional measures to safeguard their wellbeing. Our employees have been briefed on the guidelines provided by the World Health Organization and local health authorities.

Meanwhile, we would request you to follow a healthy lifestyle and include a lot of immunity booster foods.

We welcome our guests into our hotels with the same warmth and hospitality as we have always done. While the COVID-19 outbreak is a precipitously changing, we are committed to keeping you informed and to care for you as our valued guest.

STAY STRONG
Stay Safe & Stay Healthy!!